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Carbonite Migrate for Service Providers

Migrate customer workloads to your cloud with minimal risk and near-zero downtime

The ability to perform successful data migrations becomes more critical with each additional workload that needs to be migrated. This is especially challenging for on-boarding and managing customer environments.
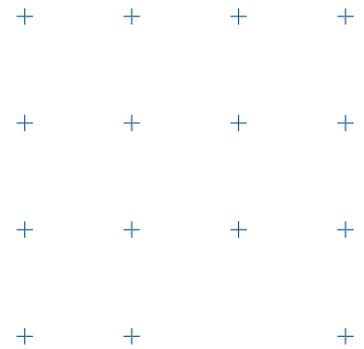
Carbonite Migrate for Services Providers offers MSPs a simple and efficient way to migrate workloads and manage licenses for multiple customers, as well as on-board new customers with ease. Using efficient, real-time, byte-level replication technology, Carbonite Migrate streamlines migrations to a private cloud or remote datacenter, resulting in better resource utilization and increased revenue from infrastructure as a service (IaaS) offerings.

High performance migrations

Carbonite Migrate for Service Providers creates a replica of the entire server being migrated and keeps it in sync with production systems. The migrated data can be validated without disrupting business operations, and downtime is limited to the seconds or minutes required for cutover into your cloud. Leverage APIs to programmatically report and configure user data on your own systems. You can avoid managing multiple migration solutions in your customers' environments while:
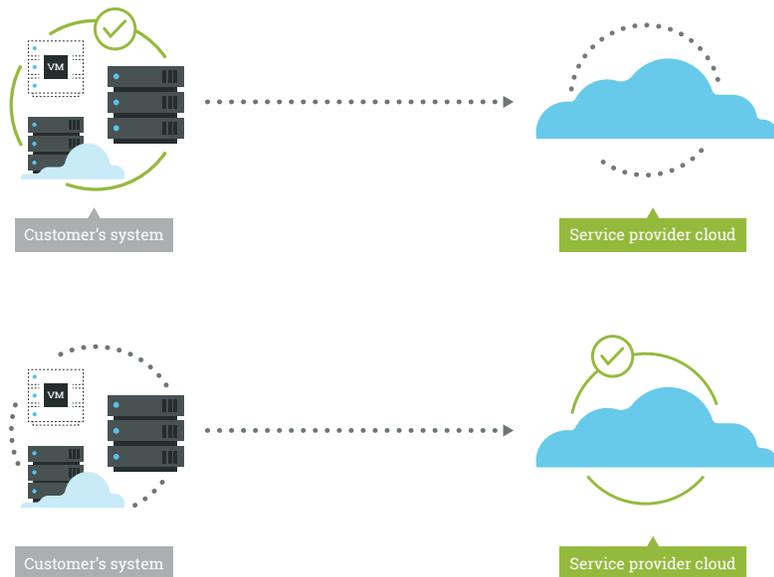
- Ensuring data, files and even system settings are replicated reliably
- Managing bandwidth with intelligent compression and throttling options
- Satisfying security requirements that all data sent over the wire is encrypted
- Integrating any external management tools with Carbonite's comprehensive SDK

Carbonite Migrate also protects your customers' ability to on-board new technology solutions by providing a repeatable process for integrating new applications and systems into existing environments. With the power to migrate workloads into your cloud, your customers don't have to worry about being locked into a platform where their business and technology can't grow.

Benefits

- Highly automated process that eliminates risks and streamlines migrations

- Migrate workloads to and from any environment – physical, cloud & virtual

- Structured, repeatable migrations with near-zero downtime

- Simplified customer on-boarding process

- One self-service portal to manage all migration projects and customer billing

- No upfront cost or order fulfillment process

- No need to reorder licenses if your migration project runs longer than expected

Supported platforms

Source operating systems:

- Microsoft Windows Server
- Red Hat Enterprise Linux
- Oracle Enterprise Linux
- CentOS
- SUSE Enterprise Linux
- Ubuntu

How it works

Carbonite Migrate for Service Providers replicates the source system into your cloud using TLS encryption to pass the data securely over the wire. The replication technology maximizes bandwidth efficiency, sending the smallest possible chunks of data, and incorporating multiple levels of compression and enabling bandwidth throttling. Once replicated, the systems are kept in sync. Test cutovers can be done at any time without impacting production systems. In fact, your customers can continue to use the source system until the final cutover.

When the actual cutover into your cloud takes place, it takes a matter of seconds or minutes. With limited disruption, your customers' workloads will then be running in your cloud.

Simple and efficient migration management

Carbonite Migrate for Service Providers is part of Carbonite's On Demand program, which means more efficient resource utilization and streamlined management for you. All the product keys you'll need are included up front, and you can use one set of product keys across all customers. License activation is automatic.

The On Demand portal is user-friendly and intuitive, and allows you to migrate workloads and manage licenses for multiple customers, all in one place. Initiate and monitor migration projects without having to reorder licenses, and track customer usage for simple billing. The console holds everything you need to perform successful migrations for multiple customers with near-zero downtime.

How On Demand works

Once you've been set up with access to the On Demand portal, install Carbonite Migrate on the production server, and then on the target server, but without the product key. Complete the setup by running the On Demand Configurator utility. Finally, using the Carbonite Replication Console, create the migration job and initiate replication to the target server. You're billed each month you use the licenses.

Contact us to learn more – Carbonite US

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About Carbonite and Webroot

Carbonite and Webroot, OpenText companies, harness the cloud and artificial intelligence to provide comprehensive cyber resilience solutions for businesses, individuals, and managed service providers. Cyber resilience means being able to stay up and running, even in the face of cyberattacks and data loss. That's why we've combined forces to provide endpoint protection, network protection, security awareness training, and data backup and disaster recovery solutions, as well as threat intelligence services used by market leading technology providers worldwide. Leveraging the power of machine learning to protect millions of businesses and individuals, we secure the connected world. Carbonite and Webroot operate globally across North America, Europe, Australia, and Asia. Discover cyber resilience at carbonite.com and webroot.com.