

# Product Update Bulletin

## Carbonite® Endpoint v. 10.8

In the latest release of Carbonite Endpoint, users will enjoy significant improvements to their backup and restoration experiences.

Highlights in this release include:

- Increased maximum file size to 70GB
- Restore improvement
- Expanded file name support
- Full Disk Access pop-up for Mac users

### New features in this release

#### 1. Increased maximum file size to 70GB

Whether your organization works with large multimedia files or bulky spreadsheets, Carbonite Endpoint now backs up files up to 70GB in size. With the new release, backups continue reliably and discreetly without disrupting workflows.

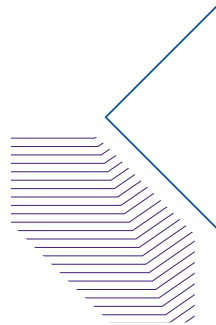
#### 2. Restore improvement

The initialization portion of the restore process is now twice as fast. This is particularly noticeable when conducting a large restore, and it offers significant improvements to Recovery Time Objectives (RTO). You can track the restoration's progress under Details in the client.

START TIME	FILES	STATUS	ACTIVITY
Today at 2:35 PM	1	Processing	Restoring file(s)

#### 3. Expanded file name support

For users who name files with special characters like ampersands and accents, recovering these files is now much easier. Carbonite Endpoint expanded its file name support to recognize an expanded list of special characters.



#### 4. Full Disk Access pop-up for Macs

IT administrators responsible for Macs, who do not have complete control over the device in their environment, can now grant Full Disk Access (FDA) to Carbonite Endpoint. Upon upgrade or installation of this release, a pop-up window appears guiding the user through the process. Please note: Enabling FDA is mandatory. If FDA is not enabled, Carbonite Endpoint cannot protect current Mac Operating Systems.

Watch this video for step-by-step instructions:



#### Additional information

##### New numbering system

You may notice Carbonite Endpoint has a new logo that includes 21.1. This number indicates the year and quarter. It will change each quarter but does not reflect the product's release version or feature set.

#### Support and product information resources

Please refer to the [release notes](#) for information on current and recent releases. To view the status of Carbonite products, including Carbonite® Endpoint, please visit the [Carbonite Support](#) page.

##### Contact us to learn more

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##### About Carbonite and Webroot

Carbonite and Webroot, OpenText companies, harness the cloud and artificial intelligence to provide comprehensive cyber resilience solutions for businesses, individuals, and managed service providers. Cyber resilience means being able to stay up and running, even in the face of cyberattacks and data loss. That's why we've combined forces to provide endpoint protection, network protection, security awareness training, and data backup and disaster recovery solutions, as well as threat intelligence services used by market leading technology providers worldwide. Leveraging the power of machine learning to protect millions of businesses and individuals, we secure the connected world. Carbonite and Webroot operate globally across North America, Europe, Australia, and Asia. Discover cyber resilience at [carbonite.com](https://carbonite.com) and [webroot.com](https://webroot.com).