

Carbonite[®] Endpoint and GDPR

How our premium endpoint solution helps support GDPR compliance.

When the General Data Protection Regulation (GDPR) came into effect in 2018, it gave European Union residents greater control over the collection and use of their personal data. To meet these new obligations, data controllers need tools that simplify the process of discovering and managing personal data they hold on their users.

Handling data under GDPR

The data handling requirements under GDPR makes data controllers responsible for finding and correcting records that include personal data (rectification) or deleting records that include personal data (right to be forgotten) or providing personal data back to its owner (data portability) upon request. Carbonite Endpoint includes several administrative features that make it easy to identify, modify, delete or transfer records affected by GDPR requests:

- *Rectification* – Carbonite Endpoint automates the task of rectifying changes to information in the backup dataset by looking for changes on the protected device at predetermined intervals (every 15 minutes by default).
- *Erasure* – Retention is configurable to preserve as many (or as few) versions of files as required. There's also the option to purge backup datasets manually to fulfill GDPR "right to be forgotten" requests.
- *Security* – All data is secured by AES-256 encryption, both in flight and at rest.
- *Portability* – To facilitate data portability, Carbonite Endpoint 360 allows administrators to isolate and restore backup datasets for a single end-user. Recovered files can be easily ported to other storage, backup or archival environments.



Administrative controls

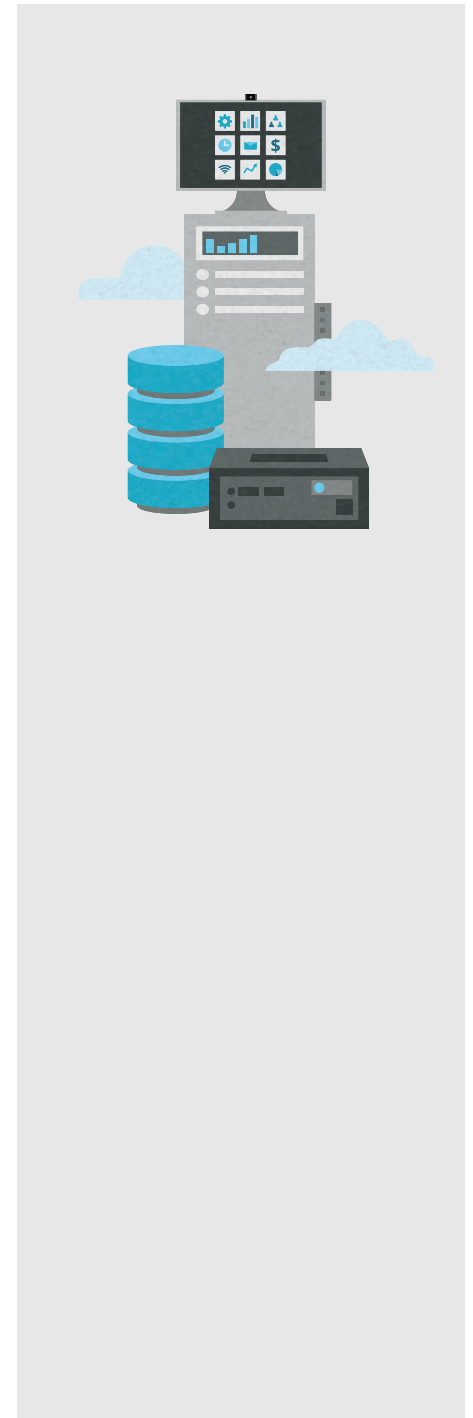
Carbonite Endpoint gives administrators an easy way to handle GDPR requests. From the administrative console, the Manage device page of the Devices tab allows administrators to delete data from a device or delete the device itself. There's also a Vault Erase function that enables administrators to erase data from the vault. Additionally, there's an option to search for files or folders by keyword query. Both files and folders that include the text in their name will be displayed.

Contact us

For more information about endpoint protection solutions – or any of our other data protection solutions for businesses – please feel free to contact us anytime.

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About Carbonite and Webroot

Carbonite and Webroot, OpenText companies, harness the cloud and artificial intelligence to provide comprehensive cyber resilience solutions for businesses, individuals, and managed service providers. Cyber resilience means being able to stay up and running, even in the face of cyberattacks and data loss. That's why we've combined forces to provide endpoint protection, network protection, security awareness training, and data backup and disaster recovery solutions, as well as threat intelligence services used by market leading technology providers worldwide. Leveraging the power of machine learning to protect millions of businesses and individuals, we secure the connected world. Carbonite and Webroot operate globally across North America, Europe, Australia, and Asia. Discover cyber resilience at carbonite.com and webroot.com.